

Limited Warranty for Northland R12 and R18 Models

Northland warrants door sections against deterioration due to “rust through” and/or “delamination” and all hardware components (see below for spring detail) used in the door system against defects in material and workmanship as follows:

- i) In residential single-family installations, for 15 years;
- ii) Hardware components are warranted for three (3) years.

This warranty does not apply to commercial, industrial or automated parking control systems for multi-tenant parking application installations.

This warranty does not apply to any defect or product failure caused by: abuse or accidents, corrosive airborne substances, muriatic acid, failure to provide reasonable and necessary maintenance, non factory-applied painting of sections or window frames, natural fading of sections or window frames, normal wear and tear*.

Northland warrants its sealed glass windows for five years from the time of purchase against the formation of condensation within the sealed unit. Northland will only replace the windows if there is a seal failure. Broken or cracked glass is not covered by any warranty. This warranty does not cover windows or window parts that have been removed from an initial installation and reinstalled in any structure.

Your Northland residential garage door is already protected with a long-lasting finish. No additional painting is required. Northland will not warrant any instances of rust, blistering or delamination if third-party paint is applied after purchase.

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Northland personnel, Northland will replace the defective door components. Labour charges for installation or repairs shall be the responsibility of the customer. In the case that one of the door models or parts is discontinued or becomes obsolete, Northland reserves the right to replace the product with a suitable alternative.

Northland shall not be liable for any consequential or incidental damages. All other warranties, express or implied, including any warranty of merchantability, are hereby expressly excluded. Some jurisdictions do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

To make a claim under these warranties, contact Northland Garage Doors.
northland-doors.com

*Warranty does not cover weather seal or bottom seal (Astragal).



Standard Northland Commercial Doors Limited Warranty

One year on materials and workmanship and ten years on delamination of the N series Northland commercial door sections.

Door sections

Northland warrants the door sections against defects in material, workmanship, and deterioration due to rust-through for ten (10) years from date of delivery to the original purchaser. Northland also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for ten (10) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for five (5) year from date of delivery to the original purchaser. If third-party paint is applied to the door the warranty is voided.

Painting

Your Northland door is already protected with a long-lasting finish. Northland will not warrant any instances of rust, blistering or delamination if third-party paint is applied after purchase.

Hardware

Northland warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs

Northland warrants springs against defects in material and workmanship for one (1) year from date of delivery. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Northland personnel, Northland will replace the defective door components. Labour charges for installation or repairs shall be the responsibility of the customer. In the case that one of the door models or parts is discontinued or becomes obsolete, Northland reserves the right to replace the product with a suitable alternative.

Northland shall not be liable for any consequential or incidental damages. All other warranties, express or implied, including any warranty of merchantability, are hereby expressly excluded. Some jurisdictions do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

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